



## For IT Departments

*Our driving focus is to offer IT departments a solution without problems. That's why we offer distribution models for any network configuration. And because we take 90% of our tech support calls live, users work through any problems with us, not you. Plus at adSails we can serve it up any way you want it—thin or thick clients, served or distributed, across a LAN or WAN, for five users or five thousand. When it comes to sophisticated solutions to your company's needs, we're here to solve problems, not create them.*

### **Centralized Data Management**

### **No Client-side Management**

### **Support**

### **Rapid and Stable Deployment**

### **Server-based Applications**

### **Flexible Customization**

- Served data is sheltered, secure, and backed up
- Updates are made with one system-wide fix versus individual patches on each client computer
- Client-created applications and settings have no impact on the adSails environment
- Served deployment means your users cannot break it
- Staff that is knowledgeable on IT, Management, and AE levels
- 90% of all calls are taken live
- We remove the need for IT staff to become involved in end-user support
- Always available and capable to work with IT to solve problems
- Web support software aids in fast diagnosis of end-user issues
- Enhances IT's reputation as the "get-it-done guys"
- Once operational, maintenance is hands-free
- Low client requirements demand less processing power and hard drive space, extending the lifetime of client computers
- The only client requirement is a connection to the Internet
- Well-defined vertical means functionality is already tailored to industry needs
- Customization costs are leveraged across the industry, giving our clients greater functionality at less cost
- We work with clients at the corporate level to report data to company specification